Обработка анкет по выявлению степени удовлетворённости родителями работы МДОУ«Детский сад № 12»

В анкетировании приняло участие 254человека (76%)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Балл | **№1**  **(23ч)** | **№2**  **(19 ч)** | **№3**  **(20 ч)** | **№4**  **(19 ч)** | **№5**  **(18 ч)** | **№6**  **(24ч)** | **№7**  **(18 ч)** | **№8**  **(22 ч)** | **№9**  **(26 ч)** | **№10**  **(23ч)** | **№11**  **(24 ч)** | **№12**  **(18 ч)** | **Итог**  **254** | | | |
|  | | % | |
| **Пребывание ребёнка в детском саду** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **3** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **4** | 5 | 2 | - | 1 | 1 | 2 | 5 | 2 | 1 | 3 | 3 | 2 | 27 | 11 | | |
| **5** | 18 | 17 | 20 | 18 | 17 | 22 | 13 | 20 | 25 | 20 | 21 | 16 | 227 | 89 | | |
| **Взаимодействие с персоналом ДОУ** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **3** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **4** | 3 | 2 | - | 2 | 1 | 1 | 4 | 2 | 3 | 3 | 1 | 2 | 24 | 9 | | |
| **5** | 20 | 17 | 20 | 17 | 17 | 23 | 14 | 20 | 23 | 20 | 23 | 16 | 230 | 91 | | |
| **Качество образовательных услуг** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **3** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **4** | 6 | 2 | - | - | 4 | 2 | 4 | 3 | 2 | 2 | 3 | 2 | 30 | 12 | | |
| **5** | 17 | 17 | 20 | 19 | 14 | 22 | 14 | 19 | 24 | 21 | 21 | 16 | 224 | 88 | | |
| **Качество медицинского обслуживания обслуживания** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - |  | | |
| **2** | - | - | - | - | 1 | - | - | - | - | - | - | - | 2 | 0,7 | | |
| **3** | - | - | - | 1 | - | - | - | - | - | - | - | - | 1 | 0,3 | | |
| **4** | 7 | 5 | 4 | 3 | 3 | 3 | 7 | 3 | 4 | 8 | 4 | 3 | 54 | 21 | | |
| **5** | 16 | 14 | 16 | 15 | 14 | 21 | 11 | 19 | 22 | 15 | 20 | 15 | 197 | 78 | | |
| **Качество питания** | **1** | - | - | - | - | 1 | - | 3 | - | - | - | - | - | 4 | 2 | | |
| **2** | 1 | 1 | 1 | - | 3 | - | 6 | - | 1 | - | 2 | - | 15 | 6 | | |
| **3** | 5 | 4 | 1 | 2 | 1 | 1 | 2 | 3 | 1 | - | 1 | 1 | 22 | 9 | | |
| **4** | 6 | 2 | 4 | 6 | 3 | 9 | 4 | 7 | 5 | 8 | 7 | 5 | 66 | 25 | | |
| **5** | 11 | 12 | 14 | 10 | 10 | 14 | 3 | 12 | 19 | 15 | 14 | 12 | 147 | 58 | | |
| **Обеспечение безопасности детей** | **1** | - | - | - | - | - | - | - | - | - | - | 1 | - | - |  | | |
| **2** | - | - | - | - | - | - | - | - | 1 | - | - | - | 1 | 0,3 | | |
| **3** | 2 | - | - | 1 | 1 | 2 | 4 | - | 1 | 3 | 3 | - | 17 | 6,7 | | |
| **4** | 8 | 3 | 4 | 3 | 4 | 6 | 5 | 6 | 7 | 4 | 3 | 4 | 57 | 22 | | |
| **5** | 13 | 16 | 16 | 15 | 13 | 16 | 9 | 16 | 17 | 16 | 17 | 14 | 179 | 71 | | |
| **Оздоровительная работа** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **3** | - | 1 | - | 2 | - | - | 1 | - | - | - | 1 | - | 5 | | | 2 |
| **4** | 6 | 3 | 3 | - | 2 | 6 | 9 | 5 | 3 | 5 | 3 | 3 | 48 | | | 19 |
| **5** | 17 | 15 | 17 | 17 | 16 | 18 | 8 | 17 | 23 | 18 | 20 | 15 | **201** | | | 79 |
| **Профессионализм**  **педагогов** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **3** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **4** | 2 | - | - | 1 | = | 2 | 2 | - | - | 3 | 3 | 2 | 15 | | | 6 |
| **5** | 21 | 19 | 20 | 18 | 18 | 22 | 16 | 22 | 26 | 20 | 21 | 16 | **239** | | | 94 |
| **Материально-техническ ая база** | **1** | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | | | 0,4 |
| **2** | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | | | 0,4 |
| **3** | 1 | 3 | 2 | - | 1 | 1 | 4 | 1 | 2 | 1 | 4 | - | 20 | | | 7,2 |
| **4** | 8 | 10 | 2 | 6 | 1 | 4 | 7 | 4 | 8 | 7 | 4 | 4 | 65 | | | 26 |
| **5** | 14 | 6 | 16 | 13 | 16 | 19 | 7 | 17 | 16 | 15 | 14 | 14 | 167 | | | 66 |
| **Организация платных услуг** | **1** | - | - | - | - | - | - | - | - | - | - | - | - | - | | |  |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | 155 | | | |
| **3** | 3 | - | - | - | - | - | - | - | 2 | - | 1 | 1 | 7 | | | 5 |
| **4** | 7 | - | - | - | 7 | 5 | - | 3 | 4 | - | 5 | 3 | 30 | | | 19 |
| **5** | 13 | - | - | - | 11 | 19 | - | 17 | 20 | - | 14 | 14 | 118 | | | 76 |
| **Работа администрации** | **1** | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | | | 0,4 |
| **2** | - | - | - | - | - | - | - | - | - | - | - | - | - | | | - |
| **3** | 1 | 5 | - | - | - | - | 2 | 2 | 2 | - | 1 | - | 13 | | | 5 |
| **4** | 5 | 1 | 1 | 2 | 1 | 3 | 6 | 6 | 4 | 7 | 5 | 3 | 44 | | | 17 |
| **5** | 17 | 13 | 19 | 17 | 17 | 21 | 10 | 10 | 20 | 15 | 17 | 15 | 196 | | | 78 |

**Родители хотели бы пользоваться следующими способами получения информации:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Способы получения  информации | №1 | №2 | №3 | №4 | №5 | №6 | №6 | №7 | №8 | №9 | №10 | №11 | №12 |
| Информационный  стенд | 3 | 19 | 5 | 4 | 5 | 1 | 1 | 5 | 2 | 5 | 4 | 2 | 2 |
| Родительское собрание | 5 | 17 | 5 | 5 | 10 | 5 | 4 | 7 | 13 | 22 | 9 | 6 | 7 |
| Группа в социальной сети | 20 | 19 | 15 | 10 | 9 | 13 | 11 | 12 | 10 | 23 | 10 | 5 | 8 |
| Официальный  сайт ДОУ | 5 | 11 | 5 | 4 | 5 | 7 | 5 | 6 | 7 | 14 | 9 | 7 | 6 |
| Личное общение | 19 | 17 | 13 | 12 | 10 | 7 | 6 | 14 | 17 | 26 | 13 | 14 | 13 |
| Другое |  |  |  |  |  |  |  |  |  |  |  |  |  |